

Barbon's journey

1992 Under the name of CreditFax, referencing operations first began in Lincoln. In 1995 CreditFax became a limited company.

1996 HomeLet (which, the year before, had joined forces with Hanover Park to expand) started to sub-contract its references to CreditFax. The following year CreditFax moved to Becor House and employed 12 people.

1998 CreditFax had started to develop and created a designated call centre. Meanwhile HomeLet, which employed around eight people, launched Premier - offering a 24-hour turnaround for its referencing service.

2003 The Erinaceous group bought CreditFax and, having bought Hanover Park the previous year, HomeLet was born.

2005 At this time HomeLet was processing around 16,000 references a month at its peak. In the same year, all of HomeLet's referencing and operations moved to Lincoln and an account management team was created to provide telephone support for a growing base of letting agents. In 2005, Rentshield Direct was born in Teignmouth, Devon, and started its journey to becoming part of the Barbon family we know today.

2008 HomeLet became part of the Barbon Group.

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2012 HomeLet moved to Hestia House.

2015 Barbon was accredited with Best Company Status and was taken on by new owners; The Carlyle Group. HomeLet's referencing call centre was listed as number 13 of the 'Top 50 Centres for Customer Service in the UK'.

2016 HomeLet won the Supplier of the Year award for tenant referencing at the annual ESTAS, or 'Estate Agent of the Year', awards ceremony - the largest and longest-running awards in the UK property industry and are placed number 11 of the "Top 50 Call Centres for Customer Service".

2017 Homelet celebrated their 25th Anniversary! HomeLet won Tenant Referencing Supplier of the Year at the annual ESTAS for a second successive year, and are placed number 12 in the "Top 50 Call Centres for Customer Service".
